



ZERO TOLERANCE

Lightmoor Village Primary School takes it very seriously if a member of staff is treated in an abusive or violent way.

Lightmoor Village Primary School supports the government's 'zero tolerance' campaign for Education Service Staff. This states all school staff have a right to work without fear of being attacked or abused verbally.

To successfully provide these services a mutual respect between all the staff and parents/carers individual needs and circumstances has to be in place. All our staff aim to be polite, helpful and sensitive to all individual needs and circumstances.

They would respectfully remind parents that very often staff could be confronted with a multitude of varying and sometimes difficult tasks and situations, all at the same time. However, aggressive behaviour, be it violent or abusive including verbally, will not be tolerated and may result in you being barred from the school site.

In order for the school to maintain good relations with their parents/carers the school would like to ask everyone to read and take note of the occasional types of behaviour that would be found unacceptable;

- Using bad language or swearing at school staff
- Any physical violence towards any member of school staff
- Verbal abuse towards the staff in any form including verbally insulting staff
- Racial abuse and sexual harassment will not be tolerated within this school
- Persistent or unrealistic demands that cause stress to staff will not be accepted. Requests will be met whenever possible and explanations given when they cannot.
- Causing damage to school property or on school premises.

We ask you to treat all school staff courteously at all times and we will treat you the same in return.